



Express Truck

Transportation & Logistics

Today **Express Truck** Operates the below number of fleet :

- ▶ 75 Reefer Trailers.
- ▶ 50 Flat Bed Trailers.
- ▶ 35 Side wall Trailers.





At the forefront of revolutionizing the transportation sector, **Express Truck** leads with intelligent solutions for both frozen and road transport fleets, elevating the standards of advanced logistics.

Our unwavering commitment to efficiency, reliability, and innovation ensures the seamless delivery of your goods to their destination. Join us on this transformative journey as we set new benchmarks for logistics excellence. With operations spanning Saudi Arabia, the GCC, and selected Arab countries, we offer a comprehensive suite of transport service solutions.

PARTNERS NETWROK

EXPRESS TRUCK extends their operational capacity and reach across the GCC with alliances to facilitate a seamless logistics chain and handle projects with varying demands.





Vision & Mission

- ***Vision***

- *To maintain a leading position within the trucking sector in Jordan and the region, and to extend our service to cover Sea & Air freight while being recognized as a trusted and accountable community partner.*

- ***Mission***

- *To provide high quality and cost effective transportation services that are competitive, profitable, reliable and responsive to the economy of our organization.*
- *Our service will be always associated with fast accuracy, and trust along with highly trained, motivated and committed employees.*

Amman – Airport Road Operations office & Trucks Staging yard.

- The management office is in Tela'a Al Ali – Amman Nema'a Complex 2 Floor, while operations, maintenance and quality control are carried out of Airport Road office. The tractor/trailer staging area is located in Amman Development Corridor with a full maintenance workshop, and fuel service facilities.*



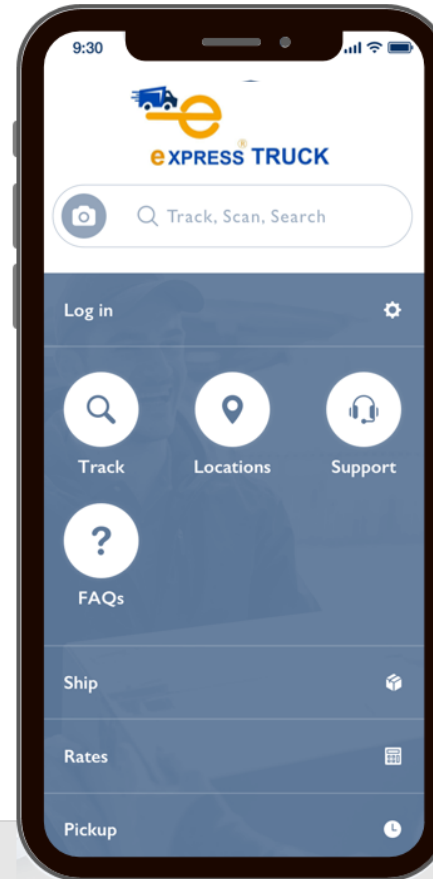
➤ Services

. Door to door full transportation and delivery services and solutions through a regional network covering the GCC and Levant areas.

One of the major land transportation providers in Jordan and the regional market.

.Shipment of all types of consignments from construction materials to perishables, fresh or frozen goods and medical equipment from origin to destination in very short times.

.Offers the convenience of express carriage with the strength of freight transport.



FLEET MANAGEMENT

90

Long-haul Premium
Transportation Vehicles

100%

Maintenance Condition To Ensure
Safety, Reliability & Longevity

98

Competent & Qualified
Employees

24/7

Steady Work & Live Updates
Around The Clock



- **Express Truck** operate with the same emphasis on safety, quality, and cost efficiency as client entity.
- **Express Truck** provides Operational Reports on a Daily, Weekly, and Monthly basis.
- **Express Truck** provides rout accident reports for any God forbidden incidents.
- **Express Truck** provides Recovery procedure plan for any frustrated assets.
- **Express Truck** Provides Fueling SOP's to insure all trucks are ready and on service 24\7.
- **Express Truck** provides quick respond time for any emergency orders.
- Delivering consistently excellent operations, our customers can rely on solutions that work harder for their business through our commitment to innovation and our disciplined approach to performance measurement, quality assurance, project management and process evaluation & improvement.
- **Express Truck** provides an organized convoying system escorting trucks inside Jordan to the border points in order to establish a safety dispatch form point of delivery to point to all Border crossing points.



Services

- **Express Truck** is equipped with highly skilled personnel, who hold extensive experience in all cargo movement operations, varying from logistics methods to material safety systems.
- **Express Truck** warehouses and the company's export division provide a full range of warehousing services and solutions.
- **Express Truck** offers the convenience of express carriage with the strength of freight transport giving its clients the flexibility to react as well as complete control over their deliveries and shipping costs.
- **Express Truck** terms and conditions are according to international shipment standards, offering international door to door delivery for heavyweight, multi piece shipments and pallets.



Express Truck Policies

- All trucks are Jordanian registered trucks of the make 2015 and above; average fleet age is 2015 or newer.
- All drivers are Jordanian nationals with average experience of 12 years.
- All drivers are background checked and must pass company driving test.
- All drivers are trained to the rules of transporting goods under private security escort system.
- The company carries a firm and strict Anti Drug, Alcohol and Arms policy.
- Drivers are trained on compliance and code of conduct while at loading site and in mission.
- **Express Truck** shall ensure that each and every driver assigned to Client shall have a current and valid Passport, Proper Drivers License for the type of vehicle they are driving, a civil Photo ID, and they are competent in the skills of driving applicable equipment.
- All drivers shall carry sufficient food and water in cab for their respective journeys.
- **Express Truck** shall provide continuous training to ensure all drivers know how to fill out an incident and or accident reports in accordance with Client procedures.



Express Truck Maintenance

Express Truck implemented an in-house technicians for issues to be solved on immediately on spot.





What Freight We Can Handle

We can handle almost everything, but we have qualified expertise in the following special freight types:

Ambient and temperature-controlled (dry, liquid, powdered and semi-manufactured)

- Pharmaceutical products
- Over size over weight Cargo, with port handling experience.
- Bulk products, including petrochemicals.
- Chemicals
- Dangerous goods
- Electronic components & white goods
- Metals , scrap and pipes
- Engineering sub-assemblies
- High value goods.



- Transportation of dangerous goods
- Additional insurance, internal and throughout the region.
- Efficient handling of import, export and transit formalities
- Customs clearance
- Individual performance reports
- Third-party billing , **Express Truck** provides 100% Invoicing accuracy through a tough monitoring on billing process.
- Proactive shipments status information via e-mail alert.
 1. Project Offices for clients at the Facility.
 2. Customs Clearing Service: an in-house Licensed Customs Agent and staff carrying out import and export and other Customs activities.
 3. A qualified and capable English speaking Supervisors who shall be in attendance of the SUBLET WORK at all times.
 4. Hazardous Material Certification : a Hazardous Material certified person at the primary receiving point to oversee/supervise Hazardous Material receiving points when required.



Express Truck COLD CHAIN

DEDICATED SERVICES FOR DEMANDING PRODUCTS

Express Truck COLD CHAIN offers fast, reliable and flexible solutions designed for the Life Science Industry

Keep Cool

2 ° – 8 ° and 2 ° – 25 ° Celsius

Keep Cool

It's Life Science

Cold Chain Road Freight

Express Truck COLDCHAIN is a dedicated, fully monitored and temperature controlled service for any volumes of truckload. It covers the whole of Region and is designed to meet everything the Life Sciences and Health industry requires, in terms of temperature control, security and handling. Fast Track COLDCHAIN services cover the range of refrigerated (2 ° – 8 ° Celsius) as well as controlled ambient products (15 ° – 25 ° Celsius).

The life science industry increasingly demands for World-Wide transport solutions which are able to guarantee product integrity. Being able to offer this strengthens a global market position. Thus, Fast Track Transport has been developing the unique COLD SUPPLY CHAIN network.

With **Express Truck** COLDCHAIN we support our customers by efficient, flexible and most reliable transport solutions along the entire supply chain. By shaping this innovative solution across the region, **Express Truck** will become the preferred logistics partner for the life science industry.

Express Truck covers long-term experience and knowledge gathered by working for major life science companies, for long time, we have been constantly listening to our customers in all major layers in the market sector, and learned their specific requirements and demands concerning transport solutions. Following these guidelines, we have developed the FAST **Express Truck** COLDCHAIN services.





Express Truck Freight built the infrastructure for demanding products of pharmaceutical and life science industry. A fleet of refrigerated trucks is at your disposal at any time, and ensures the sensitive goods are constantly treated at the right temperature.

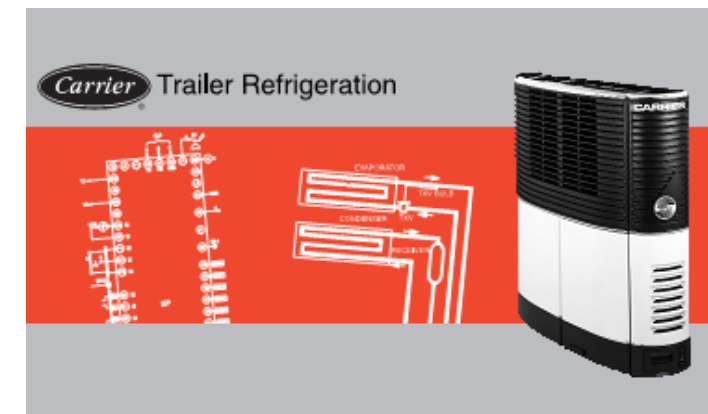
Throughout the journey, the temperature of the pharmaceuticals is continuously measured and recorded for tracking and reporting requirements as a QA measure.

This allows each customer to track the status and temperature of all shipments during the entire journey.

Temperature controlled services for refrigerated (2° – 8° Celsius) as well as controlled ambient products (15° – 25° Celsius)

Throughout the journey, the temperature of the pharmaceuticals is continuously measured and transmitted via GPS. The customer is pro-actively informed of the status and temperature of all shipments during the entire journey.

All **Express Truck** reefers are equipped with Carrier (phoenix Ultra) units or Thermo king (Max Plus 3) Units that have an agent in Jordan and all necessary spare parts are available on spot which provides easy maintenance process





Express Truck COLD CHAIN

Cross-docking stations, **Express Truck** COLDCHAIN provides the shortest possible lead-times, as an advantage, with fixed departure schedules. By these choices, our customers benefit from our flexibility and cost effectiveness.





Quality and safety as top priority

Quality and safety are our main focus. We are aware of the immense responsibility our customers feel towards their target groups – people in need of medical treatment. We want to share this responsibility by already operating a quality management system, all products stay in top quality within the entire transport chain. Special Account Center Life Science Always aiming to offer our life science industry customers the effectiveness in our services, Fast Track Transport has bundled the combined know-how for this market sector in the establishment, and a team of experienced transport experts is handling all the shipments within the Fast Track COLDCHAIN network. As a result, the network operates with high utilization and cost-effectiveness.

The central booking and administration makes dealing with Fast Track as easy and comfortable as possible, offering a single point of entry for all transport orders.

There are 3 major aspects of frozen and chilled goods that MUST be checked before delivery acceptance is given:

Temperature - Checks during offloading can be carried out by simple thermometer readings.

Condition - These will reveal cases where goods have not been stored correctly before delivery. The type of check will vary with the product dependent on being frozen or chilled. However, in all cases an initial check should be made of the outer packaging for signs of damp/wet damage.

QC checks – Frozen Goods: Commodity should be visually examined for indication of *thawing and re-freezing*. This may be evidenced by ice flakes/particles on meats, obvious solid ice where thawed liquids have frozen, loose packed items (e.g. peas) are in lumps rather than loose.

Acceptance Criteria for Frozen/ Chilled Products:

Commodity	Acceptable Temp.	
	High	Low
Ice Cream	-25°C	-32°C
Frozen Meat, Frozen Vegetables	-15°C	-22°C
Fresh Meat	0°C	-2°C
Dairy Products	+8°C	+5°C
Fresh Produce	+15°C	+10°C
Chocolate	+18°C	+16°C





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Thank you

